



# CENTRAL DISPATCH

At Central Concrete, our goal is to provide service and quality that will exceed your expectations. Below is information that is intended to make the process of ordering concrete easier and help to insure the accuracy of orders. Please call as soon as you know you will need concrete so that we may provide you with the service and product quality you expect and deserve.



## Ordering Concrete

**Greater Bay Area:** 1-866-404-1000 (toll free) press 1.

**Sacramento Area:** 1- 866-404-1010 (toll free), press 1.

## Order Desk Hours

**Orders:** 6:00 am to 5:00 pm

Our staffing levels are at their peak between 8:00 am and 3:00 pm. Whenever possible, please call between those times. We do have people available after 5:am and late Until 5:30 pm, however the number is limited and there may be a delay in answering your call.

## Order information

Please be prepared to provide as much information as possible about new orders. For existing orders, please provide the order number and date.

- Project name and job number
- Precise delivery instructions and landmarks
- Mix requirements: e.g. strength, water/cement ratio, placement method, etc. Please provide the approved mix number, when applicable.
- Additional materials needed: e.g. Color, Fibers, Site Set, Site Fresh.
- Yardage required
- Slump
- Desired start time
- Rate and method of pour. If pumping, provide the line size and pumping distance.
- Job site contact phone number

**We thank you for your past business and will do all we can to earn your future business.**